

## Feedback on the Educational Psychology Service

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Feedback from anyone who has accessed our service is appreciated and carefully considered. If you would like to provide us with some feedback or suggestions for how we can develop and improve our services, please contact us.

## Contacts

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Parents and teachers approach us with many different problems and questions. While we might not always be the right service to help, we can link with, or let you know about other services who might provide advice and support.

For more information, the Educational Psychology Service can be contacted as follows:

Educational Psychology Service  
Education Support Team  
Education Department  
PO Box 142, Highlands Campus  
JE4 8QJ

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# The Educational Psychology Service

## What is the Educational Psychology Service?

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The Educational Psychology Service (EPS) form part of the Education Support Team within the Education Department.

The EPS provides psychological services and support to all education settings (0-19 years) in Jersey, to help children and young people overcome barriers to learning.

Educational Psychologists (EPs) work in the following settings:

- playgroups/nurseries
- mainstream schools
- specialist schools
- the family home
- in clinics (in partnership with health professionals)

## What do Educational Psychologists do?

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EPs use their knowledge of child development, psychology and learning to help children and young people make the most of their educational opportunities, whatever their learning needs.

In achieving this, EPs will work with school staff and other professionals involved and contribute to:

- the assessment and identification of a child's special educational needs (SEN)
- discussions which consider strategies and support arrangements which will enable the child to make progress

EPs may also contribute to the following:

- support for the educational and social inclusion of all children and young people in schools
- training for school staff and other professionals
- support for schools in times of crisis and bereavement
- support for other services working with your child

## How might an Educational Psychologist work with my child?

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EPs will gather information about your child in a number of ways. We will encourage you to be involved in this process and aim to keep you informed of our involvement.

As part of their involvement EPs may:

- consult with staff and gain background information
- discuss your child with other professionals
- meet with you as parents/carers
- observe your child and look at their work
- carry out assessments
- talk with your child about their strengths and difficulties and possible ways forward

EPs draw on a range of approaches and assessment tools to support their work. If you would like to find out more or have any questions or concerns, please contact us.

## How can I get access to an Educational Psychologist?

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If you have any concerns about how your child is getting on in school, the first thing to do is talk to school staff (class teacher, special educational needs coordinator).

If school feels that an EP may be able to help, they will contact their link EP for an initial discussion and to talk through any concerns raised via our regular school visits.

Your permission will always be sought if an EP is going to become formally involved in supporting your child.

You are also welcome to contact the EPs directly if you would prefer.